

DEPARTMENT OF ENVIRONMENTAL SERVICES
REFUSE DIVISION
**POLICY ON
WAIVER OF DISPOSAL FEES FOR HOUSEHOLDERS**

The Refuse Division provides assistance to householders by waiving disposal fees for home rubbish, provided that:

1. No more than 2 loads are made per day.
2. Deliveries are made in small size vehicles such as pick-up trucks, mini-vans or automobiles.¹ No distinction is made between personally owned, business or rental vehicles.

The above may be waived by the Refuse Division if a resident's home and/or contents is destroyed by fire or natural disaster. In these cases, the Refuse Division reserves the right to determine where the rubbish will be disposed.

**THE HOUSEHOLDER POLICY IS STRICTLY ENFORCED TO CURB ABUSE.
VIOLATORS MAY BE SUBJECT TO LOSS OF DISPOSAL PRIVILEGES AT ALL
CITY DISPOSAL SITES.**

¹Flatbeds (including conversions), large trailers, commercial vans, dump trucks, etc. generally have more carrying capacity and, therefore, are not permitted. Householders electing to use such vehicles will be subject to disposal fees (application for a disposal account must be made with the Refuse Division prior to deliveries).